

Product Warranty

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Proof of Purchase: All Oscar

Lift chairs are fitted with a compliance card on the rear lower rail. All compliance cards have a unique identification number called the “Job Number”. Warranty is voided if the card is removed.

Motor/Mechanism: 2-year warranty on the motor, hand-control, mechanism and Okin electrical systems. 1-year warranty on Li-ion full battery backup (optional extra). Where practical it is the responsibility of the store/distributor to fit replacement parts to the defective chair to minimise repair times for the end user.

Foam/Frame: 5-year warranty on material and workmanship, excluding general wear and tear.

Fabric: 2-year warranty on the VersoTela fabric range when the fabric care labels have been followed. Other warranties may apply for fabrics sourced from other suppliers, however if you choose to use an external fabric supplier Oscar Furniture is not responsible for pursuing the warranty claim.

WARNING!

- Standard Lift Chairs have a 180kg weight capacity.
- The occupant **MUST** ease themselves into the chair in the raised position. Slumping into the chair can damage the mechanism and motor, resulting in a voided warranty.
- Do not place anything over power cords, pass ANY cords through the chair, or drag the chair by the power cord.
- Do not allow children to play on this mechanised furniture.