

Operating Instructions

ROLLATOR

FOUR WHEELED
KD Range



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1.Subassemblies / Components



1. Handles
2. Brake Lever
3. Hand Wheels
4. Backrest
5. Bag vinyl
6. Folding Mechanism

V4209 6" Wheels

- Seat Height: 490 mm Adjustable handle height: 720 mm – 860 mm (25 mm increments)
- Seat Height: 560 mm Adjustable handle height: 790 mm – 920 mm (25 mm increments)
- Overall width: 600 mm
- Approximate product weight: 6 kg

V4210 8" Wheels

- Seat Height: 520 mm Adjustable handle height: 760 mm – 890 mm (25 mm increments)
- Seat Height: 590 mm Adjustable handle height: 820 mm – 960 mm (25 mm increments)
- Overall width: 615 mm
- Approximate product weight: 7 kg

General / Preliminary Remark

Dear User,

With your decision to choose our Rollator (also known as wheeled walkers) you have purchased a technically advanced product, which has been constructed in accordance with the most recent technology and which is reliable.

Rollators are designed for people who have better balance and mobility than a person requiring a traditional walking frame. They have the physical capacity to activate the brakes and walk at a safe pace.

Rollators are available in three and four wheeled models. As Rollators have far greater mobility it is essential the user is assessed by a qualified Therapist for the suitability of the product.

The present operating instructions serve as a basis for all users and attendants for a safe and risk-free use of the Rollator.

These operating instructions are an important part for the preparation, operation, use, maintenance and care of the product.

To fully use the Rollator in an appropriate manner and to maintain the operating safety, please read the operating instructions, observe the given instructions and be sure to keep these operating instructions within reach of the users.

The Rollator shown and described in this manual may not be exactly the same in every detail as your own model. However all instructions are still entirely relevant, irrespective of detail differences.



Read the operating instructions prior to using the Rollator.

2.1. Symbols used and their meaning



WARNING!

This symbol points to a dangerous situation. A non-observance of this warning may result in physical injuries with serious or even deadly injuries.



Important!

This symbol points to particularly important information in the respective context as well as to notes, which should be observed.

2.2. Package Contents

The package includes:

- 1 packaging and transportation cardboard box (re-usable)
- 1 operating instructions
- 1 Rollator main frame
- 1 pair handles / rear wheels set
- 1 pair front wheels
- 1 backrest
- 6 Hand wheels (2 handles/ 4 wheels)
- 1 bag vinyl



2.3. Manufacturer Instructions for distributor

The distributor examines the Rollator

- for its completeness
- for undamaged parts

2.3.1 Unpacking

The Rollator has been completely packed and checked prior to dispatch. The cardboard box can be re-used if required for later transportation. After unpacking, be sure to examine the contents on its completeness and full number in accordance with the delivery documents.



- Check the packaging prior to unpacking. If you find any damage of the packaging, immediately inspect contents for damage.
- In case of obvious damage of the contents, immediately notify the haulage contractors.

2.4 Assembly

1. Place main frame on the ground and insert handle set, ensuring both right and left are correctly chosen. Secure by inserting hand wheels from outside of frame and tighten.
2. Attach backrest onto main frame ensuring spring buttons are fully extended and secure.
3. Place main frame on its side and attach rear wheels (connected to handles) to desired height ensuring both are selected to the same height preference. Confirm wheel is positioned to the outside of frame & spring buttons are fully extended.
4. Attach front wheels ensuring both are selected to the same height preference as the rear wheels. Confirm spring buttons are fully extended.
5. Secure all four wheels to main frame using remaining four hand wheels.



3. Proper Use

The Rollator has exclusively been designed and constructed for the use by one person of average physique. It is to be used to aid individuals who require bilateral stability when walking. The wheel size determines suitability for indoor or outdoor use.

Diameter of wheels below 7" (Suitable for indoor use only)

Diameter of wheels greater than 7" (Suitable for both indoor & outdoor use)

The Rollator can be used indoors where space permits, and outdoors on flat sound surfaces such as footpaths and pavements. The recommended maximum user weight is labelled on your model purchased.

3.1. Improper Use

Any other operation or use, in particular

- Any use by person whose body extremely deviates from the average physique in measures, weight, and whose coordination ability is lacking, is against the specification on the proper use.
- Do not use the Rollator for sport activities.
- Do not use as a patient transfer aid.
i.e Not designed to help users stand from a seated position.
- Do not use on stairs or escalators.
- Do not sit and push with your feet or use as a wheelchair.
- Do not sit on models with seat unless brakes are in working condition.
- Do not slouch on backrest when seated.
- Any improper use may lead to dangerous situations.

4. Safety

4.1. Overall estimation of risks

There is no danger or risk when the Rollator is used properly and under observance of the safety instructions.

The materials used and the construction are in conformity with the requirements of the EEC directives, the Medical Devices Act and the Standards for Medical Devices.

4.2. General safety instructions

- Do not perform sudden and violent steering movements, and avoid extreme slopes due to risk of tilting.
- Do not place hands or feet within 35mm of wheels when in motion.
- Do not exceed 5kg / 11lb in an accessory such as a basket, bag or tray.
- The safety devices are for personal safety. Never attempt to make these safety devices unusable, never over-bridge, bypass, or render them ineffective in any other way.
- Contact with water, snow or ice may effect the performance of your Rollator. Never use your Rollator in a pool or other body of water. If it becomes wet, dry the Rollator thoroughly as soon as you can.
- In case of abnormal noise or behavior of the Rollator, immediately try to locate the cause and eliminate the problem. (Page 10 Maintenance/Inspection/Repair)



When the Rollator is being adjusted by the distributor, the user will be instructed intensively on the proper use and the safety instructions.

5. Handle Adjustment

5.1 Correct Rollator Height



Assessment by a qualified Therapist is recommended for the suitability of Rollators.

1. When standing upright with hands placed onto the handgrips the elbow should have a 15 – 30 degree bend.
2. Adjust the height of the handles to achieve the above.
3. When sitting on models with seat, feet must be able to touch the ground.

5.2 Assembly of handles

1. Slide both height adjustable handles into the frame to required height and insert the hand wheels from the outside of frame and tighten.

5.3 Walking with Rollator

Hand Brake Rollators can be continually leant on to provide bilateral support and also allow the user to walk at continuous safe pace.

1. Start with both feet together, evenly distribute weight onto both handgrips.
2. Step into Rollator one step at a time ensuring to walk at a safe pace.



Some very smooth surfaces e.g. marble, tile or certain floor surfaces may cause the Rollator wheels to slide even with the brakes applied.

Use on loose, uneven and or rough terrain e.g. gravel, sand or grass, may affect the safe performance and functionality of the Rollator.

5.4 Open / Fold

To open for usage:

Push folding mechanism bar (6) down, located under seat until frame is fully open.

To fold for storage / transportation

Pull folding mechanism bar (6) up, located under seat until frame is fully closed.

6. Safety devices

6.1 Brakes

In order to guarantee a safe operation, the Rollator is equipped with the following safety devices:

Hand Brake models require two levers which respectively act on the tires of the rear wheels to engage brakes. (Fig 1)

(Fig 1)



Brakes must be in an engaged position before sitting on Rollators with seats.
Do not park and sit on an incline or slope.

ACTIVATE BRAKE

1. Push both levers down to the position where the brake engages. (fig 1)
An audible click can confirm engagement.

RELEASE BRAKE

1. Pull both levers up to the position where the brake disengages.
An audible click can confirm disengagement.



Hand brakes are not brakes designed to slow down the Rollator when it is moving. Hand brakes, when properly adjusted, prevent the rear wheels from turning when the Rollator is stationary. For example sitting or resting in a standing position.

7. Sitting on Rollator

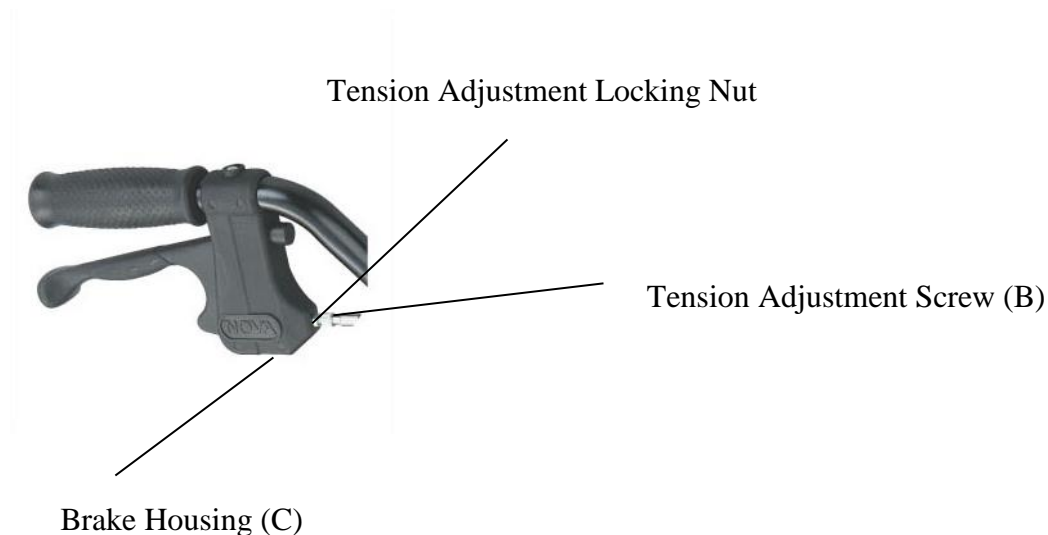
Do not sit on Rollator if the ground is sloped or uneven. To prevent tipping over when sitting, distribute your weight evenly on the seat. Do not lean on one side of the Rollator and keep both feet flat on the ground.

1. Push both Brake levers down to the engaged position.
2. Test the Rollator to be sure it will not roll.
3. Turn around and touch the back of your legs against the seat.
4. Hold onto both hand grips and slowly lower yourself onto the seat.
5. Do not slouch on backrest when seated.

7.1 Brake Cable Adjustment on Hand Brake Models

Brake Cable too loose/ Not activating brake pad on wheel

1. Put brake mechanism in neutral position.
2. Standing behind Rollator in walking position release Tension Adjustment locking nut (A) by rotating clockwise from brake housing. (C)
3. Rotate Tension adjustment screw (B) clockwise until brake tension is correct.
4. Return Tension adjustment locking nut (A) back to Brake housing (C) by rotating anti clockwise.



Note: Bicycle mechanics are a good source for advice and repairs of brakes and brake cables.

8. Maintenance / Inspection / Repair

Measure	Daily	Monthly	Results	Remedy
Check tires have adequate tread	X		Inadequate tread	Distributor to replace
Check action of brakes	X		Mechanics of brake lever damaged Brake cables on Hand brake models damaged Rubber Tips on Weight Activated models do not touch the ground when leaning on handles	Distributor to replace Distributor to replace Distributor to replace
Check brake cable tension on Hand Brake models.	X		Does not activate Brake. (Brake cable too loose)	User to adjust (7.1 Manual)
Check the ease of motion of swivel wheels	X		Wheels contaminated with foreign bodies Vibration in wheel	User to clean and lubricate User to tighten nut or bolt Send to Distributor for service
Cleaning		X	Soiled	User to clean with moistened cloth and dry thoroughly
Check whether all screws have been well tightened		X	Screw and bolts loose	User to tighten Send to Distributor for service
Check all Hand Wheels are tightened & secure	X		Hand Wheels loose Hand Wheels missing	User to tighten Replace Hand wheel Send to Distributor for service

The suggested service period for Rollators is every 12 months

9. Disposal



When the Rollator has reached the end of its useful life or if it can no longer be used due to any other reason, separate collection from household waste will ensure it is recycled in a manner that protects the environment.

10 . WARRANTY

WARRANTY CONDITIONS

This warranty does not affect the statutory rights of the Customer but if the Customer wishes to have the benefit of the Company's warranty the Customer must comply with the provisions set out below:

Our Goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be acceptable quality and the failure does not amount to a major failure.

1. If, during the first 12 months of use from date of purchase by the original purchaser , or during the first 3 months if Goods have been used commercially (Warranty Period), there is a defect in the Goods due to improper workmanship or material, PCP will repair or replace the Goods. Any part repaired or replaced during the warranty period is warranted for the remainder of the duration of that period.
2. Items of a consumable nature will not be covered during the 12 month warranty period. These items include amongst others, wheels, bag, Hand grips, Brake Handles & Cables, Seat, Bearings, Nuts & Bolts.
3. Under normal circumstances no responsibility will be accepted where the goods have required repair or replacement as a direct result of:
 - a. The goods or part not having been maintained in accordance with the manufacturer's recommendations, where such exist and using only the specified original equipment parts.
 - b. The goods or part having been damaged by neglect, accident or improper use.
 - c. The goods or part having been altered from the manufacturer's specifications, or repairs having been attempted prior to the designated repairer being notified.
 - d. Fair wear and tear
4. Shipping costs incurred for both the return of product and the delivery of any new product, part or replacement product is at the consumers own cost.
5. In order to claim under warranty you must, within the Warranty Period
 - A: Return goods to original distributor for initial assessment.
 - B: Provide copy of receipt of purchase.
 - C: Provide copy of completed warranty claim form.
 - D: Return goods to PCP for final assessment.

The manufacturer reserves the right to alter without notice any weights, measurements, or other technical data shown in this manual.

rehab**hire** & **sales**

310 Lorimer Street Port Melbourne Victoria 3207

t: 1300 000 030 | **e:** contact@rehabhire.com.au | rehabhire.com.au